

How can I be eligible for volunteer transport?

The patient must be unable to catch public transport and have NO other means of attending their appointments.

The patient must live within the Eastern zone of Sydney South West area Health Service — this can be clarified with the Cancer Information and Support Coordinator.

The patient must be able to walk, must not be too unwell to travel in a vehicle, and must be able to care for themselves.

The patient must have a phone number and an emergency contact person.

If you think you are eligible please contact the Cancer Information and Support Centre - Level 3, Gloucester House or call 9515 6677

The Cancer Information and Support Centre offers

Wig Library

RPAH support groups

Breast cancer support groups

Psycho-oncology service referrals

Volunteer transport service

Library services

Information services

Free creative workshops

Weekly meditation

Newspapers to read

Refreshments

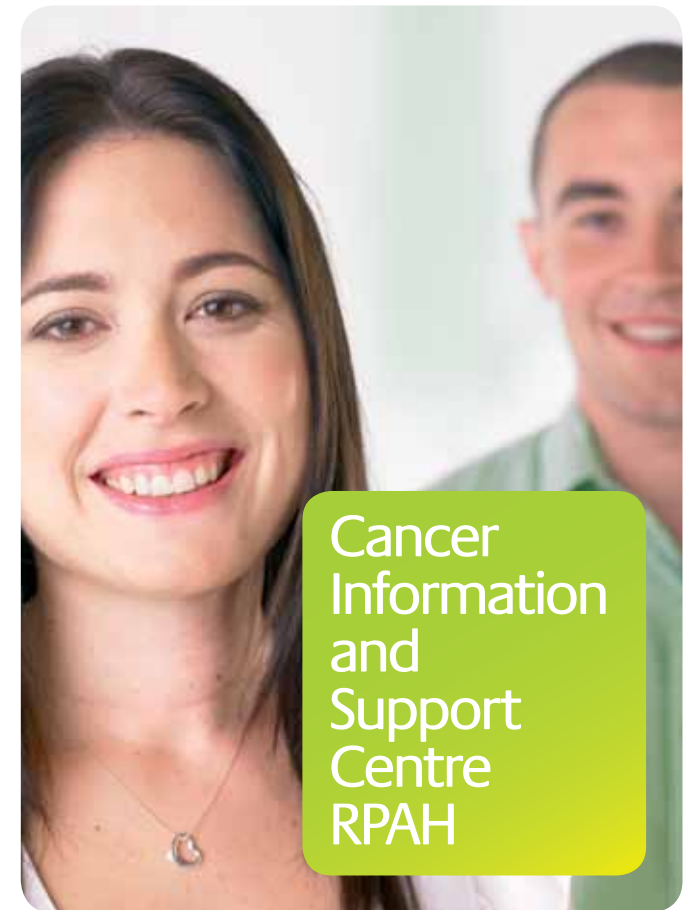
Comfortable area to sit

Free internet access
(for patients and carers of SCC)

A quiet space



Sydney **Cancer Centre**



Cancer
Information
and
Support
Centre
RPAH

A Guide to our Volunteer Services

Level 3
Gloucester House
Sydney Cancer Centre
Royal Prince Alfred Hospital
www.sydneycancer.com.au
phone 9515 6677



Sydney **Cancer Centre**

Our volunteer program

The Sydney Cancer Centre has a comprehensive patient support volunteer program. Our mission is to enhance and extend the carer and support offered to patients and their families by:

Supporting the services of the Sydney Cancer Centre and its staff in providing a welcoming, friendly and caring service.

Providing holistic practical and emotional support to cancer patients and their families while visiting the Sydney Cancer Centre either as an inpatient or outpatient.

Offering support to cancer patients and their families undergoing care and treatment at the Sydney Cancer Centre.

If you are interested in joining our volunteer team, contact the volunteer coordinator, Level 3, Gloucester House Information and Support Centre, or ring 9515 6677

Our volunteer roles

Volunteers are a vital part of the Sydney Cancer Centre and assist in many different ways. Some people work behind the scenes and help with administrative tasks and others have more direct contact with patients and their families. Broadly, there are five main roles undertaken by volunteers;

General administrative

Helping with tasks around the office including mail outs, organising and putting together pamphlets etc.

Patient transport

Drivers pick up patients and drive them to appointments at the Sydney Cancer Centre.

If you require transport please read the section "How can I be eligible for Volunteer transport?"

Tea trolley

Offering refreshments and emotional support to people at outpatient clinics. Providing the newspaper and other reading material as well.

Ward visits

Supporting patients and carers when needed, providing a distraction from the routine of hospitalisation, going to the shop for small items and providing practical assistance as needed.

Clinic administrative

Providing administrative support in Clinic areas.

How can we assist?

We offer patients, their families and carers a range of services

We can provide directions to other areas of the hospital, such as, Pre admission, Peri operative unit (TPU), Radiotherapy, Physiotherapy, coffee shops, taxi rank, bus stop, pharmacy, convenience store, washrooms, chapel, Chaplain Department and building exits.

We can provide suggestions to other services within SCC and RPAH

We can arrange for a wheelchair

We can escort you to other areas for further tests and/or examination

We can assist by going to the shops for small items for you

We can find information on the internet for you

We can call taxis for you

We are here for you